

**STATE OF ILLINOIS
ILLINOIS COMMERCE COMMISSION**

LIMITED SCOPE COMPLIANCE EXAMINATION

For the Year Ended June 30, 2010

STATE OF ILLINOIS
ILLINOIS COMMERCE COMMISSION
LIMITED SCOPE COMPLIANCE EXAMINATION
For the Year Ended June 30, 2010

TABLE OF CONTENTS

	<u>Page</u>
Agency Officials	1
Management Assertion Letter	2
Compliance Report	
Summary	4
Accountants' Reports	
Independent Accountants' Report on State Compliance, on Internal Control Over Compliance, and on Supplementary Information for State Compliance Purposes	5
Schedule of Findings	
Current Findings – State Compliance	8
Supplementary Information for State Compliance Purposes	
Summary	9
Fiscal Schedules and Analysis	
Schedule of Appropriations, Expenditures and Lapsed Balances	10
Comparative Schedule of Net Appropriations, Expenditures and Lapsed Balances	11
Schedule of Receipts, Disbursements, and Fund Balances – Cash Basis	13
Schedule of Provider Disbursements from the Wireless Service Emergency Fund	14
Comparative Schedule of Cash Receipts	21
Reconciliation Schedule of Cash Receipts to Deposits Remitted to the State Comptroller	22
Analysis of Significant Variations in Expenditures	23
Analysis of Significant Variations in Receipts	23
Analysis of Significant Lapse Period Spending	23
Analysis of Accounts Receivable	24
Analysis of Operations	
Wireless Emergency Telephone Safety Act Functions and Planning Program	25
Status of Implementation of Wireless 9-1-1 and E9-1-1 Systems	26

STATE OF ILLINOIS
ILLINOIS COMMERCE COMMISSION
LIMITED SCOPE COMPLIANCE EXAMINATION
For the Year Ended June 30, 2010

AGENCY OFFICIALS

ILLINOIS COMMERCE COMMISSION

Chairman (until January 2010)	Charles Box
Chairman – Acting (January 2010 to June 30, 2010)	Manuel Flores
Commissioner	Lula Ford
Commissioner	Erin O’Connell-Diaz
Commissioner	Sherman Elliott
Commissioner (until November 2009)	vacant
Commissioner - Acting (effective November 15, 2009)	John Colgan
Executive Director	Tim Anderson
Bureau Chief Planning and Operations	Ken Hundrieser
Director of Administrative Services	Jane Fields
Fiscal Officer	Sue McCormick
Chief Internal Auditor (until August 2009)	vacant
Chief Internal Auditor (effective September 1, 2009)	Aaron Rife
The Commission is located at:	The Police Station is located at:
527 E. Capitol Avenue Springfield, Illinois 62794	477 S. River Road Des Plaines, Illinois 60016
160 N. LaSalle Suite C-800 Chicago, Illinois 60601	



ILLINOIS COMMERCE COMMISSION

June 21, 2011

Honorable William G. Holland
Auditor General
Iles Park Plaza
740 E. Ash Street
Springfield, IL 62703-3154
Attn: Lisa Warden, Audit Manager

Mr. Holland:

We are responsible for the identification of, and compliance with, all aspects of laws, regulations, contracts, or grant agreements that could have a material effect on the operations of the Wireless Service Emergency Fund and the Wireless Carrier Reimbursement Fund. We are responsible for and we have established and maintained an effective system of internal controls over compliance requirements. We have performed an evaluation of the Illinois Commerce Commission's (Agency) compliance with the following assertions during the year ended June 30, 2010. Based on this evaluation, we assert that during the year ended June 30, 2010, the Agency has materially complied with the assertions below.

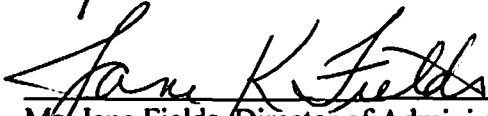
- A. The Agency has obligated, expended, received and used public funds of the State's Wireless Service Emergency Fund and the Wireless Carrier Reimbursement Fund in accordance with the purpose for which such funds have been appropriated or otherwise authorized by law.
- B. The agency has obligated, expended, received and used public funds of the State's Wireless Service Emergency Fund and the Wireless Carrier Reimbursement Fund in accordance with any limitations, restrictions, conditions or mandatory directions imposed by law upon such obligation, expenditure, receipt or use.
- C. The agency has complied, in all material respects, with applicable laws and regulations, including the State uniform accounting system, in its financial and fiscal operations for the Wireless Service Emergency Fund and the Wireless Carrier Reimbursement Fund.
- D. State revenues and receipts of the Wireless Service Emergency Fund and the Wireless Carrier Reimbursement Fund collected by the Agency are in accordance with applicable laws and regulations and the accounting and recordkeeping of such revenues and receipts is fair, accurate and in accordance with law.
- E. Money or negotiable securities or similar assets of the Wireless Service Emergency Fund and the Wireless Carrier Reimbursement Fund handled by the Agency on behalf of the State or held in trust by the Agency have been properly and legally administered, and the accounting and recordkeeping relating thereto is proper, accurate and in accordance with law.

Yours very truly,

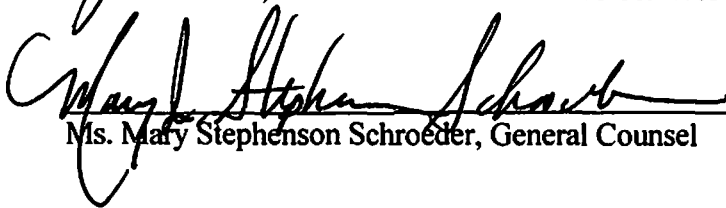
Illinois Commerce Commission



Mr. Tim Anderson, Executive Director



Ms. Jane Fields, Director of Administrative Services



Ms. Mary Stephenson Schroeder, General Counsel

COMPLIANCE REPORT

SUMMARY

The limited scope compliance testing performed during this examination was conducted in accordance with *Government Auditing Standards* and in accordance with the Illinois State Auditing Act.

ACCOUNTANTS' REPORT

The Independent Accountants' Report on State Compliance, on Internal Control Over Compliance, and on Supplementary Information for State Compliance Purposes does not contain scope limitations, disclaimers, or other significant non-standard language.

SUMMARY OF FINDINGS

<u>Number of</u>	<u>Current Report</u>	<u>Prior Report</u>
Findings	0	0
Repeated findings	0	0
Prior recommendations implemented or not repeated	0	1

There were no findings noted in our testing which are required to be included in the report.

EXIT CONFERENCE

An exit conference was waived in correspondence dated June 21, 2011, from Tim Anderson, Executive Director.

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OFFICE OF THE AUDITOR GENERAL
WILLIAM G. HOLLAND

INDEPENDENT ACCOUNTANTS' REPORT ON STATE COMPLIANCE,
ON INTERNAL CONTROL OVER COMPLIANCE, AND ON
SUPPLEMENTARY INFORMATION FOR STATE COMPLIANCE PURPOSES

Honorable William G. Holland
Auditor General
State of Illinois

Compliance

We have examined the Illinois Commerce Commission's compliance with the requirements listed below, as more fully described in the Audit Guide for Financial Audits and Compliance Attestation Engagements of Illinois State Agencies (Audit Guide) as adopted by the Auditor General, during the year ended June 30, 2010. The management of the Illinois Commerce Commission is responsible for compliance with these requirements. Our responsibility is to express an opinion on the Illinois Commerce Commission's compliance based on our examination.

- A. The Illinois Commerce Commission has obligated, expended, received, and used public funds of the State's Wireless Service Emergency Fund and the Wireless Carrier Reimbursement Fund in accordance with the purpose for which such funds have been appropriated or otherwise authorized by law.
- B. The Illinois Commerce Commission has obligated, expended, received, and used public funds of the State's Wireless Service Emergency Fund and the Wireless Carrier Reimbursement Fund in accordance with any limitations, restrictions, conditions or mandatory directions imposed by law upon such obligation, expenditure, receipt or use.
- C. The Illinois Commerce Commission has complied, in all material respects, with applicable laws and regulations, including the State uniform accounting system, in its financial and fiscal operations of the State's Wireless Service Emergency Fund and the Wireless Carrier Reimbursement Fund.
- D. State revenues and receipts of the Wireless Service Emergency Fund and the Wireless Carrier Reimbursement Fund collected by the Illinois Commerce Commission are in accordance with applicable laws and regulations and the accounting and recordkeeping of such revenues and receipts is fair, accurate and in accordance with law.
- E. Money or negotiable securities or similar assets of the Wireless Service Emergency Fund and the Wireless Carrier Reimbursement Fund handled by the Illinois Commerce Commission on behalf of the State or held in trust by the Illinois Commerce Commission have been properly and legally administered and the accounting and recordkeeping relating thereto is proper, accurate, and in accordance with law.

We conducted our examination in accordance with attestation standards established by the American Institute of Certified Public Accountants; the standards applicable to attestation engagements contained in *Government Auditing Standards* issued by the Comptroller General of the United States; the Illinois State Auditing Act (Act); and the Audit Guide as adopted by the Auditor General pursuant to the Act; and, accordingly, included examining, on a test basis, evidence about Illinois Commerce Commission's compliance with those requirements listed in the first paragraph of this report and performing such other procedures as we considered necessary in the circumstances. We believe that our examination provides a reasonable basis for our opinion. Our examination does not provide a legal determination on Illinois Commerce Commission's compliance with specified requirements.

In our opinion, the Illinois Commerce Commission complied, in all material respects, with the requirements listed in the first paragraph of this report during the year ended June 30, 2010.

Internal Control

The management of the Illinois Commerce Commission is responsible for establishing and maintaining effective internal control over compliance with the requirements listed in the first paragraph of this report. In planning and performing our examination, we considered the Illinois Commerce Commission's internal control over compliance with the requirements listed in the first paragraph of this report as a basis for designing our examination procedures for the purpose of expressing our opinion on compliance and to test and report on internal control over compliance in accordance with the Audit Guide issued by the Illinois Office of the Auditor General, but not for the purpose of expressing an opinion on the effectiveness of the Illinois Commerce Commission's internal control over compliance. Accordingly, we do not express an opinion on the effectiveness of the Illinois Commerce Commission's internal control over compliance.

A *deficiency* in an entity's internal control over compliance exists when the design or operation of a control does not allow management or employees, in the normal course of performing their assigned functions, to prevent, or detect and correct noncompliance with the requirements listed in the first paragraph of this report on a timely basis. A *material weakness* is a deficiency, or combination of deficiencies, in internal control over compliance such that there is a reasonable possibility that material noncompliance with a requirement listed in the first paragraph of this report will not be prevented, or detected and corrected on a timely basis.

Our consideration of internal control over compliance with the requirements listed in the first paragraph of this report was for the limited purpose described in the first paragraph of this section and was not designed to identify all deficiencies in internal control over compliance that might be deficiencies, significant deficiencies or material weaknesses. We did not identify any deficiencies in internal control over compliance that we consider to be material weaknesses, as defined above.

There were no immaterial findings that have been excluded from this report.

Supplementary Information for State Compliance Purposes

Our examination was conducted for the purpose of forming an opinion on compliance with the requirements listed in the first paragraph of this report. The accompanying supplementary information as listed in the table of contents as Supplementary Information for State Compliance Purposes is presented for purposes of additional analysis. We have applied certain limited procedures as prescribed by the Audit Guide as adopted by the Auditor General to the 2010 Supplementary Information for State Compliance Purposes. However, we do not express an opinion on the supplementary information.

We have not applied procedures to the 2009 Supplementary Information for State Compliance Purposes, and accordingly, we do not express an opinion thereon.

This report is intended solely for the information and use of the Auditor General, the General Assembly, the Legislative Audit Commission, the Governor, Illinois Commerce Commission management, and the Commission's governing board and is not intended to be and should not be used by anyone other than these specified parties.



Bruce L. Bullard, CPA

Director of Financial and Compliance Audits

June 21, 2011

STATE OF ILLINOIS
ILLINOIS COMMERCE COMMISSION
LIMITED SCOPE COMPLIANCE EXAMINATION
SCHEDULE OF FINDINGS
For the Year Ended June 30, 2010

There were no current findings noted during the Limited Scope Compliance Examination for the year ended June 30, 2010.

STATE OF ILLINOIS
ILLINOIS COMMERCE COMMISSION
LIMITED SCOPE COMPLIANCE EXAMINATION
For the Year Ended June 30, 2010

SUPPLEMENTARY INFORMATION FOR STATE COMPLIANCE PURPOSES

SUMMARY

Supplementary Information for State Compliance Purposes presented in this section of the report includes the following:

- Fiscal Schedules and Analysis:

- Schedule of Appropriations, Expenditures and Lapsed Balances
- Comparative Schedule of Net Appropriations, Expenditures and Lapsed Balances
- Schedule of Receipts, Disbursements, and Fund Balances – Cash Basis
- Schedule of Provider Disbursements from Wireless Service Emergency Fund
- Comparative Schedule of Cash Receipts
- Reconciliation Schedule of Cash Receipts to Deposits Remitted to the State Comptroller
- Analysis of Significant Variations in Expenditures
- Analysis of Significant Variations in Receipts
- Analysis of Significant Lapse Period Spending
- Analysis of Accounts Receivable

- Analysis of Operations:

- Wireless Emergency Telephone Safety Act Functions and Program
- Status of Implementation of Wireless 9-1-1 and E9-1-1 Systems

The accountants' report that covers the Supplementary Information for State Compliance Purposes presented in the Compliance Report Section states the auditors have applied certain limited procedures as prescribed by the Audit Guide as adopted by the Auditor General. However, the accountants do not express an opinion on the supplementary information.

STATE OF ILLINOIS
ILLINOIS COMMERCE COMMISSION
SCHEDULE OF APPROPRIATIONS, EXPENDITURES AND LAPSED BALANCES
Appropriations for Fiscal Year 2010

		Fourteen Months Ended August 31, 2010			
P.A. 96-0046 FISCAL YEAR 2010	Appropriations (Net of Transfers)	Expenditures Through June 30	Approximate Lapse Period Expenditures July 1 to August 31	Approximate Total Expenditures 14 Months Ended August 31	Approximate Balances Lapsed August 31
<u>Wireless Service Emergency Fund - 612</u>					
Administrative Costs and Grants to Emergency Telephone System Boards, Qualified Government Entities, or the Department of State Police for Wireless 9-1-1 or E9-1-1 ¹					
	83,600,000	74,775,959	4,528,090	79,304,049	4,295,951
Total Wireless Service Emergency Fund	<u>\$ 83,600,000</u>	<u>\$ 74,775,959</u>	<u>\$ 4,528,090</u>	<u>\$ 79,304,049</u>	<u>\$ 4,295,951</u>
<u>Wireless Carrier Reimbursement Fund - 613</u>					
Reimbursement of Wireless Carriers and Administrative Costs ²					
	8,252,600	3,512,152	-	3,512,152	4,740,448
Total Wireless Carrier Reimbursement Fund	<u>\$ 8,252,600</u>	<u>\$ 3,512,152</u>	<u>\$ -</u>	<u>\$ 3,512,152</u>	<u>\$ 4,740,448</u>
GRAND TOTAL - ALL FUNDS	<u><u>\$ 91,852,600</u></u>	<u><u>\$ 78,288,111</u></u>	<u><u>\$ 4,528,090</u></u>	<u><u>\$ 82,816,201</u></u>	<u><u>\$ 9,036,399</u></u>

Note: Information was obtained from the Commission's records which have been reconciled to those of the State Comptroller. Expenditure amounts are vouchers approved for payment by the Commission and submitted to the State Comptroller for payment to the vendor. Fiscal year 2010 approximate lapse period expenditures do not include interest payments approved for payment by the Commission and submitted to the Comptroller for payment after August.

¹ Administrative costs and grants to emergency telephone system boards, qualified government entities, or the Department of State Police for the design, implementation, operation, maintenance, or upgrade of wireless 9-1-1 or E9-1-1 emergency services and public safety answering points.

² Reimbursement of wireless carriers for costs incurred in complying with the applicable provisions of Federal Communications Commission wireless enhanced 9-1-1 services mandates and for administrative costs incurred by the Illinois Commerce Commission related to administering the program.

STATE OF ILLINOIS
ILLINOIS COMMERCE COMMISSION
**COMPARATIVE SCHEDULE OF NET APPROPRIATIONS, EXPENDITURES
AND LAPSED BALANCES**

For the Fiscal Years Ended June 30,

	2010	2009
Wireless Service Emergency Fund - 612	P.A. 96-0046	P.A. 95-0732
<hr/>		
<u>Appropriations</u>		
(Net of Transfers)	\$ 83,600,000	\$ 56,600,000
 <u>Expenditures</u>		
Administrative Costs and Grants to Emergency Telephone System Boards, Qualified Government Entities, or the Department of State Police for Wireless 9-1-1 or E9-1-1	\$ 79,304,049	
Grants to Emergency Telephone System Boards, Qualified Government Entities, or the Department of State Police for Wireless 9-1-1 or E9-1-1		\$ 56,555,064
Total Expenditures	\$ 79,304,049	\$ 56,555,064
<u>Lapsed Balances</u>	\$ 4,295,951	\$ 44,936
 Wireless Carrier Reimbursement Fund - 613		
<u>Appropriations</u>		
(Net of Transfers)	\$ 8,252,600	\$ 12,500,000
 <u>Expenditures</u>		
Reimbursement of Wireless Carriers and Administrative Costs	\$ 3,512,152	\$ 7,293,578
Total Expenditures	\$ 3,512,152	\$ 7,293,578
<u>Lapsed Balances</u>	\$ 4,740,448	\$ 5,206,422

STATE OF ILLINOIS
ILLINOIS COMMERCE COMMISSION
**COMPARATIVE SCHEDULE OF NET APPROPRIATIONS, EXPENDITURES
AND LAPSED BALANCES**
For the Fiscal Years Ended June 30,

	2010	2009
GRAND TOTAL - ALL FUNDS	P.A. 96-0046	P.A. 95-0732
Total Appropriations (Net of Transfers)	<u>\$ 91,852,600</u>	<u>\$ 69,100,000</u>
Total Expenditures	<u>\$ 82,816,201</u>	<u>\$ 63,848,642</u>
Lapsed Balances	<u><u>\$ 9,036,399</u></u>	<u><u>\$ 5,251,358</u></u>

Note: Information was obtained from the Commission's records which have been reconciled to those of the State Comptroller. Expenditure amounts are vouchers approved for payment by the Commission and submitted to the State Comptroller for payment to the vendor. Fiscal year 2010 expenditures and related lapsed balances do not include interest payments approved for payment by the Commission and submitted to the Comptroller for payment after August.

STATE OF ILLINOIS
ILLINOIS COMMERCE COMMISSION
LIMITED SCOPE COMPLIANCE EXAMINATION
**SCHEDULE OF RECEIPTS, DISBURSEMENTS, AND FUND BALANCES –
CASH BASIS**
For the Year Ended June 30, 2010

	Wireless Service Emergency Fund (Fund 612)	Wireless Carrier Reimbursement Fund (Fund 613)
	<u>\$</u>	<u>\$</u>
Balance - July 1	20,212,780	13,351,565
Receipts		
Carrier Deposits	54,645,442	13,837,530
TOTAL RECEIPTS	<u>54,645,442</u>	<u>13,837,530</u>
Disbursements		
Payments to providers of 911 Service	69,656,929	3,512,074
Salary and fringe benefits	186,354	
Statistical and tabulating services	31,995	
Other expenses	308	78
TOTAL DISBURSEMENTS	<u>69,875,586</u>	<u>3,512,152</u>
Fund Transfers		
Statutory Transfers In	3,514,538	
Statutory Transfers Out		(17,164,538)
TOTAL TRANSFERS	<u>3,514,538</u>	<u>(17,164,538)</u>
Balance - June 30	<u>\$ 8,497,174</u>	<u>\$ 6,512,405</u>

Note: This schedule was prepared from State Comptroller records, which have been reconciled to Agency records. This schedule was prepared on the cash basis to include all transactions between July 1, 2009 and June 30, 2010, including fiscal year 2009 lapse expenditures from Fund 612 of \$10,649. However, fiscal year 2010 lapse expenditures processed by the Comptroller from Fund 612 of \$9,439,111 have been excluded. As a result, expenditures reported above differ from amounts reported in the Schedule of Appropriations, Expenditures, and Lapsed Balances for fiscal year 2010.

STATE OF ILLINOIS
 ILLINOIS COMMERCE COMMISSION
 LIMITED SCOPE COMPLIANCE EXAMINATION
**SCHEDULE OF PROVIDER DISBURSEMENTS FROM THE WIRELESS
 SERVICE EMERGENCY FUND (FUND 612)**
 For the Fiscal Year Ended June 30, 2010

The following schedule of disbursements to wireless 9-1-1 system providers was reported by the Commission to the Office of the Auditor General in the FY10 Annual Filing required by the Wireless Emergency Telephone Safety Act (50 ILCS 751/25,35). The Annual Filing includes expenditures from July 1, 2009 through the end of fiscal year 2010 lapse period. The schedule does not include administrative costs paid by the Commission as allowed by the Act.

<u>Provider Name</u>	<u>Total Disbursements</u>
Alsip - Crestwood ETSB	\$ 82,258
Alsip 911 ETSB	135,637
Barrington Hills 911	23,703
Barrington 911	164,462
Bedford Park Police Department	194,101
Bellwood ETSB	160,291
Berkeley 911	40,558
Berwyn Public Safety Center	389,417
Blue Island ETSB	211,205
Blue Island/Posen ETSB	39,412
Blue Island - Crestwood ETSB	29,234
Bolingbrook ETSB	576,065
Bond County	107,167
Boone County	398,425
Broadview ETSB	74,197
Bureau County 911	252,297
Calumet City 911 ETSB	265,013
Carroll County ETSB	101,671
Cass County ETSB	94,523
Cass/Brown County ETSB	23,837
Cencom E911 Round Lake	342,353
Champaign County METCAD 911	1,298,331
Chicago Heights 911	309,708
Christian County 911	277,303
Cicero 911 ETSB	525,589
City of LaSalle	88,909
City of Marion 911	132,141

STATE OF ILLINOIS
ILLINOIS COMMERCE COMMISSION
LIMITED SCOPE COMPLIANCE EXAMINATION
**SCHEDULE OF PROVIDER DISBURSEMENTS FROM THE WIRELESS
SERVICE EMERGENCY FUND (FUND 612), continued**
For the Fiscal Year Ended June 30, 2010

<u>Provider Name</u>	<u>Total Disbursements</u>
City of Oglesby 911	\$ 33,171
Clark County 911	109,304
Clay County E911	100,183
Clinton County ETSB	253,033
Coles County ETSB	307,342
Cook County ETSB	1,761,170
Country Club Hills Police Department	129,778
Countryside ETSB	122,639
Crawford County ETSB	201,631
Cumberland County 911	67,171
Deerfield Police Department 911	303,645
DeKalb 911	694,326
Des Plaines Park Ridge 911	616,557
DeWitt County 911	121,656
Douglas County 911	127,757
DuPage County ETSB 911	7,433,532
East Hazel Crest 911	12,226
ECOM Dispatch - Flossmoor	79,668
ECOM Dispatch - Glenwood	74,197
ECOM Dispatch - Homewood	172,006
ECOM Dispatch - South Holland	187,469
ECOM Dispatch - Village of Hazel Crest	110,035
ECOM Dispatch - Riverdale	134,597
Edgar County 911	119,976
Effingham County 911	262,713
Elgin ETSB	726,286
Elmwood Park ETSB	300,046
Evanston ETSB	517,098
Ford County ETSB	94,787
Forest Park ETSB	153,460
Fox Lake - Grayslake	116,038
Fox Lake 911	92,077
Franklin County 911	296,037

STATE OF ILLINOIS
ILLINOIS COMMERCE COMMISSION
LIMITED SCOPE COMPLIANCE EXAMINATION
**SCHEDULE OF PROVIDER DISBURSEMENTS FROM THE WIRELESS
SERVICE EMERGENCY FUND (FUND 612), continued**
For the Fiscal Year Ended June 30, 2010

<u>Provider Name</u>	<u>Total Disbursements</u>
Franklin Park ETSB	\$ 188,256
Fulton County ETSB	242,359
Gallatin County E911	41,624
Glenco 911	67,914
Glenview Wireless 911	401,775
Grayslake ETSB	79,103
Grundy County ETSB	358,449
Gurnee ETSB	257,138
Hancock County ETSB	121,017
Harvey ETSB	141,899
Harwood Heights Police Department	55,296
Henderson/McDonough 911	37,320
Henry County 911	345,420
Hickory Hills ETSB	110,468
Highland Park 911	250,704
Highwood Police 911	38,739
Hillside ETSB	70,778
Hometown ETSB	29,555
Iroquois County ETSB	190,000
Illinois State Police	1,981,079
Jackson County ETSB	411,913
Jasper County E911	46,003
Jefferson County ETSB	288,575
Jersey County ETSB/E911	17,653
Jo Daviess County ETSB	128,587
Johnson County ETSB	93,100
Kane County ETSB	2,852,001
Kankakee County ETSB	785,328
Kendall County ETSB	827,911
Kenilworth 911	20,913
Knox County ETSB	356,379
LaGrange Park 911	88,838
LaGrange Police 911	216,456

STATE OF ILLINOIS
ILLINOIS COMMERCE COMMISSION
LIMITED SCOPE COMPLIANCE EXAMINATION
**SCHEDULE OF PROVIDER DISBURSEMENTS FROM THE WIRELESS
SERVICE EMERGENCY FUND (FUND 612), continued**
For the Fiscal Year Ended June 30, 2010

<u>Provider Name</u>	<u>Total Disbursements</u>
Lake Bluff 911	\$ 63,743
Lake County ETSB	1,813,922
Lake Forest ETSB	201,072
Lansing ETSB	214,642
Lee County ETSB	239,455
Libertyville ETSB	206,069
Lincolnshire 911	141,766
Lincolnwood ETSB	107,271
Livingston ETSB	266,067
Logan County ETSB	199,466
Lynwood ETSB	86,461
Lyons 911	22,960
Macon County 911	800,389
Macoupin County ETSB	334,114
Madison County ETSB	1,984,253
Marion County ETSB	236,090
Markham ETSB	4,455
Marseilles ETSB	31,446
Marshall County ETSB	132,307
Mason County ETSB	97,288
Massac County E911	86,374
Maywood ETSB 911	129,631
McCook ETSB	56,324
McDonough County 911	185,342
McHenry County ETSB	2,437,920
McLean County ETSB	1,267,243
Menard County 911	104,122
Mendota E911	93,099
Mercer County ETSB	108,027
Midlothian ETSB	86,804
Monroe County ETSB	247,404
Montgomery County 911	197,460
Morgan County E911	261,895

STATE OF ILLINOIS
ILLINOIS COMMERCE COMMISSION
LIMITED SCOPE COMPLIANCE EXAMINATION
**SCHEDULE OF PROVIDER DISBURSEMENTS FROM THE WIRELESS
SERVICE EMERGENCY FUND (FUND 612), continued**
For the Fiscal Year Ended June 30, 2010

<u>Provider Name</u>	<u>Total Disbursements</u>
Mundelein Police Department ETSB	\$ 243,504
Naperville ETSB	1,371,593
Niles, Village of	228,902
Norridge 911	98,303
North Chicago ETSB	134,867
North Riverside 911	34,278
Northbrook 911	363,346
Northfield Police Department	78,677
Northwest Central 911	4,448,082
Oak Forest E911	212,703
Oak Lawn ETSB	414,473
Oak Lawn ETSB Bridgeview	139,177
Oak Lawn ETSB Burbank	208,679
Oak Lawn ETSB Evergreen Park	134,516
Oak Park ETSB	395,527
Ogle County ETSB	405,536
Orland Joint ETSB	517,316
Ottawa ETSB	180,662
Park Ridge ETSB	288,987
Peoria County ETSB	1,472,816
Perry County ETSB	138,525
Peru ETSB	83,833
Piatt County ETSB	122,813
Pike County ETSB	127,188
Pulaski County E911	42,186
Putnam County ETSB	44,814
Quadcom Joint ETSB	461,211
Quincy/Adams County 911 Center	471,741
Randolph County E911	188,650
Richland County 911	102,512
River Forest ETSB	84,302
River Grove 911	85,565
Riverside, Village of	111,824

STATE OF ILLINOIS
 ILLINOIS COMMERCE COMMISSION
 LIMITED SCOPE COMPLIANCE EXAMINATION
**SCHEDULE OF PROVIDER DISBURSEMENTS FROM THE WIRELESS
 SERVICE EMERGENCY FUND (FUND 612), continued**
 For the Fiscal Year Ended June 30, 2010

<u>Provider Name</u>	<u>Total Disbursements</u>
Rock Island County ETSB	\$ 1,033,405
Rolling Meadows ETSB	93,743
Rosemont ETSB	161,023
Saline County 911	176,051
Sangamon County ETSB	1,669,585
Sauk Village 9-1-1	64,797
Schiller Park ETSB	106,307
Schuyler/McDonough 911	50,900
Scott County 911	38,120
Skokie 911	550,299
South Elgin ETSB	172,925
Southcom - Park Forest Dispatch	168,130
Southcom - Matteson Dispatch	145,821
Southcom - Olympia Fields Dispatch	46,053
Southcom - Richton Park Dispatch	105,479
Southwest Central 911	856,923
St. Clair County ETSB	1,876,788
Stephenson County ETSB	349,746
Streator ETSB	114,996
Tazewell County ETSB	1,007,646
Thornton ETSB	19,401
Tinley Park 911	298,395
Union County ETSB	117,006
Vermilion County ETSB	523,139
Vernon Hills Police Department	239,981
Village of Morton Grove	190,409
Village of Summit	85,463
Wabash County ETSB	72,990
Warren County 911	123,081
Washington County ETSB	105,505
Waukegan Police Department	801,967
Westchester Police 911	137,499
Western Springs ETSB	93,720

STATE OF ILLINOIS
ILLINOIS COMMERCE COMMISSION
LIMITED SCOPE COMPLIANCE EXAMINATION
**SCHEDULE OF PROVIDER DISBURSEMENTS FROM THE WIRELESS
SERVICE EMERGENCY FUND (FUND 612), continued**
For the Fiscal Year Ended June 30, 2010

<u>Provider Name</u>	<u>Total Disbursements</u>
Wheeling 911	\$ 325,542
White County 911	111,167
Whiteside County ETSB	388,394
Will County 911	4,019,698
Williamson County 911	359,936
Willow Springs 911	101,671
Wilmette 911	217,106
Winnebago County 911	2,210,103
Winnetka 911	83,923
Winthrop Harbor ETSB	50,865
Woodford County ETSB	273,659
Zion E911	146,383
 Total Fiscal Year 2010 Disbursements - All Providers	 <u><u>\$ 79,079,697</u></u>

STATE OF ILLINOIS
ILLINOIS COMMERCE COMMISSION
COMPARATIVE SCHEDULE OF CASH RECEIPTS
For the Fiscal Years Ended June 30,
(Amounts Expressed in Thousands)

<u>Wireless Service Emergency</u>	<u>2010</u>	<u>2009</u>
<u>Fund - 612</u>		
Wireless 911 Surcharge	<u>\$ 54,600</u>	<u>\$ 57,018</u>
<u>Wireless Carrier Reimbursement</u>		
<u>Fund - 613</u>		
Wireless 911 Surcharge	<u>\$ 13,826</u>	<u>\$ 14,438</u>
<u>TOTAL ALL FUNDS</u>	<u>\$ 68,426</u>	<u>\$ 71,456</u>

Note: This schedule was prepared from Commission records, which have been reconciled to records from the State Comptroller.

STATE OF ILLINOIS
 ILLINOIS COMMERCE COMMISSION
 LIMITED SCOPE COMPLIANCE EXAMINATION
**RECONCILIATION SCHEDULE OF CASH RECEIPTS TO DEPOSITS
 REMITTED TO THE STATE COMPTROLLER**

For the Fiscal Year Ended June 30, 2010

(Amounts Expressed in Thousands)

	Wireless Service Emergency Fund 612	Wireless Carrier Reimbursement Fund 613	
	<hr/>	<hr/>	
Total - Per Agency Records	\$ 54,600	\$ 13,826	
Deposits in Transit to Comptroller			
Beginning of Period	3,931	994	
End of Period	<hr/> (3,886) <hr/>	<hr/> (982) <hr/>	
Total - Per State Comptroller Records	<hr/> <hr/> \$ 54,645 <hr/> <hr/>	<hr/> <hr/> \$ 13,838 <hr/> <hr/>	

STATE OF ILLINOIS
ILLINOIS COMMERCE COMMISSION
LIMITED SCOPE COMPLIANCE EXAMINATION
For the Fiscal Year Ended June 30, 2010

ANALYSIS OF SIGNIFICANT VARIATIONS IN EXPENDITURES BETWEEN FISCAL YEARS 2009 AND 2010

Wireless Service Emergency Fund - 612

Administrative Costs and Grants to Emergency Telephone System Boards, Qualified Government Entities, or the Department of State Police for Wireless 9-1-1 or E9-1-1

The increase in expenditures is due to the monthly subscriber fee and number of subscribers increasing significantly in FY09. This required additional grant disbursements to 9-1-1 systems. In FY10, the legislature appropriated additional funds to allow the Commission to pay out the additional remittances to 9-1-1 systems as required by the Act. The fiscal year 2010 appropriation bill allowed for the payment of administrative costs while the fiscal year 2009 appropriation bill did not.

Wireless Carrier Reimbursement Fund - 613

Reimbursement of Wireless Carriers and Administrative Costs

The decrease in expenditures is due to wireless carriers only being allowed to collect reimbursement up to 100% of the 24 month cumulative amount they deposited into the Wireless Carrier Reimbursement Fund (Fund 613). The law was changed during FY08, which reduced the amount of funds carriers deposited into the fund from 25 cents to 14.75 cents per subscriber/month. Many of the wireless carriers that requested reimbursement during Fiscal Year 2010 had already received the maximum amount they were eligible to receive. In addition, not all wireless carriers requested reimbursement from Fund 613, including at least one major wireless carrier that previously drew reimbursements.

ANALYSIS OF SIGNIFICANT VARIATIONS IN RECEIPTS BETWEEN FISCAL YEARS 2009 AND 2010

We noted no significant variations in receipts between fiscal years 2009 and 2010.

ANALYSIS OF SIGNIFICANT LAPSE PERIOD SPENDING

We noted no significant lapse period spending during Fiscal Year 2010.

STATE OF ILLINOIS
 ILLINOIS COMMERCE COMMISSION
 LIMITED SCOPE COMPLIANCE EXAMINATION
ANALYSIS OF ACCOUNTS RECEIVABLE

As of June 30, 2010
 (Amounts Expressed in Thousands)

<u>General Revenue Fund – 001</u>	<u>2010</u>
Current	\$ -
1-30 days	-
31-90 days	-
91-180 days	-
181 days to 1 year	-
Over 1 year	1
	<hr/>
Total	\$ 1
Less: Allowance for Doubtful Accounts	(1)
	<hr/>
Net Accounts Receivable	<u><u>\$ -</u></u>

These amounts represent receivables related to penalties charged to carriers for failing to remit surcharges timely and/or failing to provide the number of subscribers by zip code. The Commission uses the Comptroller's offset system, the Attorney General, and internal collection services to collect old receivable balances.

STATE OF ILLINOIS
ILLINOIS COMMERCE COMMISSION
LIMITED SCOPE COMPLIANCE EXAMINATION
ANALYSIS OF OPERATIONS
For the Fiscal Year Ended June 30, 2010

WIRELESS EMERGENCY TELEPHONE SAFETY ACT FUNCTIONS AND PLANNING PROGRAM

The Illinois Commerce Commission (Commission) is responsible for administering the Wireless Service Emergency Fund and the Wireless Carrier Reimbursement Fund (Funds) pursuant to the Wireless Emergency Telephone Safety Act (Act) (50 ILCS 751/1 *et seq.*). The purpose of the Act is “to promote the use of wireless 9-1-1 and wireless enhanced 9-1-1 (E9-1-1) service in order to save lives and protect the property of the citizens of the State of Illinois” (50 ILCS 751/5).

Under the provisions of the Act, the Commission has been given the responsibility of coordinating the implementation of the wireless 9-1-1 emergency telephone systems on a state-wide basis. The Act has charged the Commission with the following responsibilities: to set standards consistent with the Federal Communications Commission for directing calls to the authorized public safety answering point, to maintain a current list of all wireless 9-1-1 systems and providers, to determine distributions from the Funds, to adopt rules governing reimbursements to wireless carriers, to develop and maintain a database of providers eligible to receive grants and carriers eligible to receive reimbursements to the extent authorized by the Act, to make monthly grants to eligible systems or providers, to review and process presented carriers requests for reimbursement in accordance with the Act, to account for all surcharges remitted to and moneys disbursed from the Funds, to annually review and transfer excess fund balances between the Funds, to provide an annual accounting of all receipts and disbursements to the Auditor General, and to resolve disputes as required by the Act.

The Commission’s Telecommunications and Fiscal Divisions located at 527 East Capitol Avenue, Springfield, Illinois are responsible for administration of the Act and the Funds. At June 30, 2010, the Commission consisted of Acting Chairman Manuel Flores, Lula M. Ford, Erin M. O’Connell-Diaz, Sherman J. Elliot, and John T. Colgan (Acting). The Commission’s Executive Director, currently Tim Anderson, is hired by the Commission and is responsible for the daily operation of the Commission.

The Auditor General is required to conduct an annual audit of the Funds for compliance with the requirements of the Act. The audit shall include the following determinations: whether the Commission is maintaining detailed records of all receipts and disbursements from the funds, whether the Commission’s administrative costs charged to the Funds are adequately documented and are reasonable, whether the Commission’s procedures for making grants and providing reimbursements in accordance with the Act are adequate, and to document the status of implementation of wireless 9-1-1 and E9-1-1 services in Illinois.

STATE OF ILLINOIS
 ILLINOIS COMMERCE COMMISSION
 LIMITED SCOPE COMPLIANCE EXAMINATION
STATUS OF IMPLEMENTATION OF WIRELESS 9-1-1 AND E9-1-1 SYSTEMS
 For Fiscal Years 2009 and 2010

Wireless 9-1-1 systems report annually to the Commission the status of implementation of wireless enhanced 9-1-1 systems. Some systems reflect multiple phases, since the phases of implementation are reported by wireless telephone carriers within each system which may be in different stages of implementation. Implementation phases are defined by the Federal Communications Commission as:

Phase 0 - No information is received with the wireless call.

Phase 1 - The telephone number of the caller and the location of the cell site or base station is received with the wireless call.

Phase 2 - The telephone number of the caller and the location of all 9-1-1 calls by longitude and latitude is received with the wireless call.

NR - A status of implementation report was not filed for the fiscal year.

<u>Wireless 9-1-1/E9-1-1 System</u>	<u>2010</u> ¹	<u>Phase</u>	<u>2009</u> ²
Alexander County (See Pulaski County for FY10 & See Illinois State Police for FY09)			
Alsip	2		1/2 ³
Barrington	2		2
Barrington Hills	2		2
Bedford Park	2		2
Bellwood	2		2
Berkeley	1		1
Berwyn	1		1
Blue Island	1		1
Bolingbrook (See Will County for FY10)			2
Bond County	2		2

STATE OF ILLINOIS
 ILLINOIS COMMERCE COMMISSION
 LIMITED SCOPE COMPLIANCE EXAMINATION
**STATUS OF IMPLEMENTATION OF WIRELESS
 9-1-1 AND E9-1-1 SYSTEMS, continued**
 For Fiscal Years 2009 and 2010

<u>Wireless 9-1-1/E9-1-1 System</u>	<u>2010</u> ¹	<u>Phase</u>	<u>2009</u> ²
Boone County	1		1
Bridgeview (See Oak Lawn)			
Broadview	1		1
Brookfield ⁴ (See Illinois State Police for FY09)			
Brown County (See Cass County)			
Bureau County	2		2
Burr Ridge (See Southwest Central)			
Calumet City/Burnham	2		2
Calumet Park (See Blue Island for FY10 & See Illinois State Police for FY09)			
Carroll County	1		1
Cass County	2		2
Cencom	2		2
Champaign County	2		2
Chicago Heights	2		2
Chicago Office of Emerg. Comm.	2		2
Christian County	2		2
Cicero	2		2

STATE OF ILLINOIS
 ILLINOIS COMMERCE COMMISSION
 LIMITED SCOPE COMPLIANCE EXAMINATION
**STATUS OF IMPLEMENTATION OF WIRELESS
 9-1-1 AND E9-1-1 SYSTEMS, continued**
 For Fiscal Years 2009 and 2010

<u>Wireless 9-1-1/E9-1-1 System</u>	<u>2010</u> ¹	<u>Phase</u>	<u>2009</u> ²
Clark County	2		2
Clay County	2		2
Clinton County	2		2
Coles County	1		1
Cook County	2		2
Country Club Hills	2		2
Countryside	2		2
Crawford County	2		2
Cumberland County	2		2
Deerfield/Bannockburn	2		2
DeKalb County	2		2
DeWitt County	2		2
Douglas County	2		2
DuPage County	2		2
E-COM (Includes Flossmoor, Glenwood, Homewood, Hazelcrest, Riverdale, and South Holland)	2		2
Edgar County	1/2 ³		1/2 ³
Effingham County	2		2

STATE OF ILLINOIS
 ILLINOIS COMMERCE COMMISSION
 LIMITED SCOPE COMPLIANCE EXAMINATION
**STATUS OF IMPLEMENTATION OF WIRELESS
 9-1-1 AND E9-1-1 SYSTEMS, continued**
 For Fiscal Years 2009 and 2010

<u>Wireless 9-1-1/E9-1-1 System</u>	<u>2010</u> ¹	<u>Phase</u>	<u>2009</u> ²
Elgin	2		2
Elmwood Park (West Suburban Consolidated Dispatch)	2		2
Evanston	2		2
Ford County	2		2
Forest Park	2		2
Fox Lake	2		2
Franklin County	2		2
Franklin Park	2		2
Fulton County	2		2
Galesburg/Knox County	2		2
Gallatin County	2		2
Glencoe	2		2
Glenview	2		2
Grayslake (See Fox Lake for FY09)	NR		
Grundy County	2		2
Gurnee	2		2
Hancock County	2		2

STATE OF ILLINOIS
 ILLINOIS COMMERCE COMMISSION
 LIMITED SCOPE COMPLIANCE EXAMINATION
**STATUS OF IMPLEMENTATION OF WIRELESS
 9-1-1 AND E9-1-1 SYSTEMS, continued**
 For Fiscal Years 2009 and 2010

<u>Wireless 9-1-1/E9-1-1 System</u>	<u>2010</u> ¹	<u>Phase</u>	<u>2009</u> ²
Harvey	NR		NR
Harwood Heights	2		2
Henderson County (See Macomb/McDonough)			
Henry County	2		2
Hickory Hills	2		2
Highland Park	2		2
Highwood	2		2
Hillside	2		2
Hometown	2		2
Illinois State Police	0		0
Alexander County			
Brookfield			
Calhoun County			
Calumet Park			
Dolton			
Edwards County			
Fayette County			
Forest View			
Greene County			
Hamilton County			
Hardin County			
Jersey County			
LaSalle County			
Markham			
Moultrie County			
Pope County			

STATE OF ILLINOIS
ILLINOIS COMMERCE COMMISSION
LIMITED SCOPE COMPLIANCE EXAMINATION
**STATUS OF IMPLEMENTATION OF WIRELESS
9-1-1 AND E9-1-1 SYSTEMS, continued**
For Fiscal Years 2009 and 2010

<u>Wireless 9-1-1/E9-1-1 System</u>	<u>2010</u> ¹	<u>Phase</u>	<u>2009</u> ²
Illinois State Police (Cont.)	0		0
Shelby County			
Vandalia			
Wayne County			
Iroquois County	0/2 ³		0/2 ³
Jackson County	2		2
Jasper County	1		1
Jefferson County	2		2
Jersey County (See Illinois State Police for FY09)	2		
Jo Daviess County	2		1/2 ³
Johnson County	2		2
Justice	NR		NR
Kane County	2		2
Kankakee County	2		2
Kendall County	1		1
Kenilworth	1		1
LaGrange	1		1
LaGrange Park	2		2
Lake Bluff	2		2

STATE OF ILLINOIS
 ILLINOIS COMMERCE COMMISSION
 LIMITED SCOPE COMPLIANCE EXAMINATION
**STATUS OF IMPLEMENTATION OF WIRELESS
 9-1-1 AND E9-1-1 SYSTEMS, continued**
 For Fiscal Years 2009 and 2010

<u>Wireless 9-1-1/E9-1-1 System</u>	<u>2010</u> ¹	<u>Phase</u>	<u>2009</u> ²
Lake County	2		2
Lake Forest	2		2
Lansing	2		2
LaSalle, City of	2		2
Lawrence County (See Crawford County)			
Lee County	2		2
Libertyville	1		1
Lincolnshire	2		2
Lincolnwood	2		2
Livingston County	2		2
Logan County	2		2
Lynwood Combined Dispatch (Lynwood/Thornton/East Hazelcrest)	2		2
Lyons ⁵	2		
Macomb/McDonough County	1/2 ³		1
Macon County	2		2
Macoupin County	2		2
Madison County	2		2

STATE OF ILLINOIS
ILLINOIS COMMERCE COMMISSION
LIMITED SCOPE COMPLIANCE EXAMINATION
**STATUS OF IMPLEMENTATION OF WIRELESS
9-1-1 AND E9-1-1 SYSTEMS, continued**
For Fiscal Years 2009 and 2010

<u>Wireless 9-1-1/E9-1-1 System</u>	<u>2010</u> ¹	<u>Phase</u>	<u>2009</u> ²
Markham (See Illinois State Police for FY09)	NR		
Marion, City of	2		2
Marion County	2		1
Marseilles	2		NR
Marshall County	2		2
Mason County	2		2
Massac County	0/1 ³		0/1 ³
Maywood	2		2
McCook	2		1
McHenry County	2		2
McLean County	2		2
Melrose Park ⁴			
Menard County	2		2
Mendota	2		2
Mercer County	2		2
Merrionette Park (See Cook County)			
Midlothian	1		1
Monroe County	2		2

STATE OF ILLINOIS
ILLINOIS COMMERCE COMMISSION
LIMITED SCOPE COMPLIANCE EXAMINATION
**STATUS OF IMPLEMENTATION OF WIRELESS
9-1-1 AND E9-1-1 SYSTEMS, continued**
For Fiscal Years 2009 and 2010

<u>Wireless 9-1-1/E9-1-1 System</u>	<u>2010</u> ¹	<u>Phase</u>	<u>2009</u> ²
Montgomery County	2		2
Morgan County	2		1/2 ³
Mundelein	2		2
Naperville	2		2
Norridge	2		2
North Chicago	2		2
North Riverside	2		NR
North Suburban Consol. ETSB	2		2
Des Plaines			
Park Ridge			
Morton Grove			
Niles			
Northbrook	2		2
Northfield	2		2
Northwest Central	2		2
Oak Forest	2		2
Oak Lawn	1		1
Oak Park (West Suburban Consolidated Dispatch)	2		2
Ogle County	2		2

STATE OF ILLINOIS
ILLINOIS COMMERCE COMMISSION
LIMITED SCOPE COMPLIANCE EXAMINATION
**STATUS OF IMPLEMENTATION OF WIRELESS
9-1-1 AND E9-1-1 SYSTEMS, continued**
For Fiscal Years 2009 and 2010

<u>Wireless 9-1-1/E9-1-1 System</u>	<u>2010</u> ¹	<u>Phase</u>	<u>2009</u> ²
Oglesby	2		2
Orland	1/2 ³		1/2 ³
Ottawa	2		2
Park City (See Waukegan)			
Peoria County	2		2
Perry County	2		2
Peru	2		2
Piatt County	2		2
Pike County	2		2
Pulaski County	1		1
Putnam County	2		2
QuadCom	2		2
Quincy/Adams County	2		2
Randolph County	2		2
Richland County	1/2 ³		1/2 ³
River Forest (West Suburban Consolidated Dispatch)	2		2
River Grove	2		2

STATE OF ILLINOIS
 ILLINOIS COMMERCE COMMISSION
 LIMITED SCOPE COMPLIANCE EXAMINATION
**STATUS OF IMPLEMENTATION OF WIRELESS
 9-1-1 AND E9-1-1 SYSTEMS, continued**
 For Fiscal Years 2009 and 2010

<u>Wireless 9-1-1/E9-1-1 System</u>	<u>2010</u> ¹	<u>Phase</u>	<u>2009</u> ²
Riverside	2		2
Rock Island County	2		2
Rolling Meadows (See Northwest Central for FY10)			2
Rosemont	2		2
Saline County	2		2
Sangamon County	2		2
Sauk Village	2		2
Schiller Park	2		2
Schuyler County (See Macomb/McDonough)			
Scott County	2		2
Skokie	2		2
South Chicago Heights (See Chicago Heights)			
South Elgin	2		2
SouthCom	2		2
Southwest Central	2		1
Stark County (See Marshall County)			
St. Clair County	2		2
Stephenson County	2		2

STATE OF ILLINOIS
 ILLINOIS COMMERCE COMMISSION
 LIMITED SCOPE COMPLIANCE EXAMINATION
**STATUS OF IMPLEMENTATION OF WIRELESS
 9-1-1 AND E9-1-1 SYSTEMS, continued**
 For Fiscal Years 2009 and 2010

<u>Wireless 9-1-1/E9-1-1 System</u>	<u>2010</u> ¹	<u>Phase</u>	<u>2009</u> ²
Stickney	2		NR
Streator	2		2
Summit	2		1
Tazewell County	2		2
Tinley Park	2		2
Union County	2		2
Vermilion County	2		2
Vernon Hills	2		2
Wabash County	2		2
Warren County	2		2
Washington County	2		2
Waukegan	2		2
Westchester	2		2
Western Springs	2		2
Wheeling	2		2
White County	1/2 ³		1/2 ³
Whiteside County	2		2
Will County	2		2

STATE OF ILLINOIS
ILLINOIS COMMERCE COMMISSION
LIMITED SCOPE COMPLIANCE EXAMINATION
**STATUS OF IMPLEMENTATION OF WIRELESS
9-1-1 AND E9-1-1 SYSTEMS, continued**
For Fiscal Years 2009 and 2010

<u>Wireless 9-1-1/E9-1-1 System</u>	<u>2010</u> ¹	<u>Phase</u>	<u>2009</u> ²
Williamson County	2		2
Willow Springs	1		1
Wilmette	0/1 ³		0/1 ³
Winnebago County	2		2
Winnetka	2		2
Winthrop Harbor	2		2
Woodford County	2		2
Zion	1/2 ³		1/2 ³

¹ Status of implementation reported by system as of June 30, 2010.

² Status of implementation reported by system as of June 30, 2009.

³ Denotes wireless systems where the wireless carriers are in various phases of implementation.

⁴ The 9-1-1 system had not begun providing service as of June 30, 2010.

⁵ The 9-1-1 system had not begun providing service as of June 30, 2009.

	Totals	
	<u>2010</u>	<u>2009</u>
Phase 0	1	1
Phase 1	16	21
Phase 2	152	142
Combination of Phases	9	11
NR	4	5
Total Wireless 911 Systems	<u>182</u>	<u>180</u>

Notes:

Municipalities or counties in Illinois that do not have a 9-1-1 system or which chose not to take wireless 9-1-1 calls are either handled by another 9-1-1 system or by the Illinois State Police (ISP) as the established default. If handled by the ISP, all calls are taken at Phase 0.